

# How to call 119



**FIRE? EMERGENCY?**



**I need a fire engine.**

**I need an ambulance.**

**Do you want to be taken by an ambulance ?  
Do you want the introduction of the hospital ?**

**I will tell you the hospital with specialized department.  
Please make sure to call a hospital before seeing a  
doctor when you go to the hospital by yourself.**

**Please tell me the address where the fire engine( ambulance) goes.  
If you don't know the address , please tell me the name of the building or the  
landmark nearby.  
address : \_\_\_\_\_**

**Please write down your address.**

**Are you in a safe place ?**

- What is burning ?
- Is there anyone injured or being left on-site?



**Who feels sick?**

- Is the person conscious or breathing?
- How does the person feel?  
(Which part of the body is injured?)
- The person's age and gender.



**Please tell me your name and your phone number.**

**Please calm down and tell what is happening by referring to  
this paper, which is put on the place you can usually see.**

**MIKI Fire Department**

