

Chapter 1 When in need, ask for help! – The Foreign Resident Consultation Desk

1 Foreign Resident Consultation Desk

In Japan, people often visit the city hall for various procedures. Anytime there is a change in your life — moving, a birth in the family, etc — you inform the city.

If you encounter any problems or anything you don't understand, you can consult the consultation desk about anything.

We offer consultation services in multiple languages. Services are free (0 yen).

- International Exchange Plaza (Miki City Hall, 4F) 10 – 30 Uenomaru-cho, Miki City
Hours: Monday ~ Friday 9 : 00 ~ 17 : 00
Languages: English, Plain Japanese
(Interpretation devices will be used for other languages.)

Miki City – Citizen Cooperation Division – Officer of Multicultural Symbiosis

☎ 0794-89-2315 FAX 0794-89-2318

<https://www.city.miki.lg.jp/site/forforeigners/>

Email: kyodo@city.miki.lg.jp

Miki International Association

☎ & FAX 0794-89-2318

Email: kokusai@city.miki.hyogo.jp



- Hyogo International Association Free ☎ 0120-279-338 ▶▶▶ #2

(This is a foreign resident consultation hotline.)

Languages: English, Korean, Chinese, Tagalog, Thai, Spanish, Portuguese,
Vietnamese, Nepali, Indonesian

- Hyogo Prefecture Citizens' Advice Center (Kobe Crystal Tower, 6F)
1-1-3 Higashikawasaki-cho, Chuo Ward, Kobe (3-minute walk from JR Kobe St.)
☎ 078-382-2052 <https://www.hyogo-ip.or.jp/shisetsuannai/infocenter/index.html>
General Consultation : Mondays ~ Fridays 9 : 00 ~ 17 : 00
Legal Consultation : Mondays 13 : 00 ~ 15 : 00
Consultations are free (0 yen). Reservations required for legal consultations.
Languages: Japanese, English, Chinese, Spanish, Portuguese