

## Chapter 1 -When in need, ask for help! – Foreign Resident Consultation Desk

### 1 Foreign Resident Consultation Desk

In Japan, people often visit the city hall for various procedures. Anytime there is a change in your life — moving, a birth in the family, etc — you inform the city. If you encounter any problems or anything you don't understand, you can consult the consultation desk about anything. We offer consultation services in multiple languages. Services are free (0 yen).



- International Exchange Plaza (Miki City Hall, 4F) 10 – 30 Uenomaru-cho, Miki City  
Hours: Monday ~ Friday 9 : 00 ~ 17 : 00  
Languages: Plain Japanese, English (Interpretation devices used for other languages.)

Miki City – Citizen Cooperation Division – Officer of Multicultural Symbiosis

☎ 0794-89-2315 FAX 0794-89-2318

<https://www.city.miki.lg.jp/site/forforeigners/>

Email: [kyodo@city.miki.lg.jp](mailto:kyodo@city.miki.lg.jp)

Miki International Association

☎ & FAX 0794-89-2318

Email: [kokusai@city.miki.hyogo.jp](mailto:kokusai@city.miki.hyogo.jp)



- Hyogo International Association

Information and Advisory Service Center (Kobe Crystal Tower 6F)

1-1-3 Higashikawasaki-cho, Chuo Ward, Kobe ☎ 078-382-2052



General Consultation: Mon.~Fri. 9:00~17:00 (Excl. public holidays & New Year's)

Legal Consultation: Mon. 13:00~14:00/14:00~15:00

Immigration Consultation: 3<sup>rd</sup> Thurs. 13:30~14:30/14:30~15:30/15:30~16:30

Consultations are free (0 yen). Please make a reservation.

Languages: Japanese, English, Chinese, Spanish, Portuguese

(General consultations are also available in other languages via phone interpretation.)

- NGO Network for Foreigner's Assistance KOBE ☎ 078-232-1290

1-28-7 Nakayamate-doori, Chuo Ward, Kobe (inside Kobe Central Catholic Church)

General Consultation: Sat.~Sun. 9:00~17:00 (Excl. public holidays & New Year's)  
(available in 20 languages)